



Dynalite Cloud Platform

Cloud-based lighting control system services

Remote commissioning and connectivity

Dynalite Cloud provides a version-controlled cloud-based project file repository and secure remote connectivity between Philips Dynalite System Builder commissioning software and the Dynalite system via an on-site PDDEG-S network gateway.

Software Overview

The Dynalite Cloud Platform offers a range of online software services including the ability to store and share project files in the cloud, enabling online administration, multi-user commissioning with different authorisation levels, revision control, and backup.

Further, it reduces the need for site visits by providing all System Builder features via a secure remote connection to project sites.

The Dynalite Cloud Platform (DCP) consists of the following elements:

- Dynalite Cloud Portal (Web browser access)
- Dynalite Cloud Projects (System Builder project file storage)
- Dynalite Cloud Connect (System Builder remote connectivity)

Hereinafter these are also individually and collectively referred to as the "Software Services".

Software Services Description

Dynalite Cloud includes the following main services that are further specified below:

Service	Features and Functions
Dynalite Cloud Portal (Web browser access)	<p>Each organisation account can create and manage individual user accounts for their members to control access to stored/connected project files.</p> <p>View each project's revision history, listed hardware, serial numbers, and firmware versions.</p> <p>Monitor site connection status, download network logs (even if the site is currently offline), view site subscriptions for remote connectivity, and generate new subscription requests.</p> <p>Download current and previous versions of the project file for backup/restore and offline use.</p> <p>Run an end-point scan to ensure all necessary ports are open for the site cloud gateway to connect to Dynalite Cloud.</p> <p>Record, share, and view project notes.</p> <p>View project details including, last modified date, timezone site address and contact details.</p>
Dynalite Cloud Projects* (System Builder project file storage)	<p>Securely load and save project data via System Builder, from anywhere with an internet connection.</p> <p>The latest revision of each project file is held indefinitely for instant access.</p> <p>Quickly access previous revisions for up to 3 months before archiving.</p> <p>Recover archived revisions for up to 5 years.</p> <p>Securely transfer project secrets (site certificates, Zigbee network keys, etc.) between authorised users. These are stored in the local vault on each user's PC, not in the online project file.</p>
Dynalite Cloud Connect** (System Builder remote connectivity)	<p>Remotely access subscribed project sites via their connected cloud gateway.</p> <p>Perform system health checks without incurring travel costs to physically access the site.</p> <p>Quickly and cost-effectively make minor changes to a customer's system.</p> <p>Remotely analyse and troubleshoot site issues.</p> <p>Remote configuration and firmware updates.</p>

* Requires licensed version of System Builder.

** Requires paid subscription to Dynalite Cloud.

NOTE: The Software Services may include features not listed here and Signify may add features in the future. Such features are not committed and can be stopped or modified by Signify at any time and without any notice.

User Management

Feature availability is subject to roles and authorisations attributed to a user of the Software Service. The available roles and authorisations are:

	Owner	Admin	Technician
Create and manage the organisation account	✓		
Create and manage additional user accounts	✓	✓	
Create and manage projects	✓	✓	
Control project access	✓	✓	
Access and download project files	✓	✓	✓

Additionally, each individual project includes the following internal roles and authorisations:

	Owner	User	Viewer
Assign and manage project users	✓		
Modify project details	✓	✓	
View project details	✓	✓	✓

To open an organisation account, an Interact account must first be requested from Signify. Signify then sends an invitation to the email address of the nominated Organisation Owner. The Owner initially sets up the organisation account, and then invites Admin and/or Technician users via the Dynalite Cloud Portal.

Interact accounts are password-protected and subject to the [Interact Account Terms of Use](#).

Operating Environment

Software Requirements

Philips Dynalite System Builder* 4.40 and above

Web Browser (recommended) Google Chrome 120 and above
Microsoft Edge 120 and above
Safari (MacOS 13 and above)

Site Hardware Requirements

Philips Dynalite PDDEG-S Firmware version 1.27 and above

* See System Builder Specification Sheet for application requirements (available from dynalite.com)

Ordering Codes

Product

Dynalite Cloud Subscription

Philips 12NC

SW913703253809

Policies and Notices

Security statement

The general Signify Security & Privacy Statement is available from:

www.signify.com/global/product-security/security-and-privacy-statement

Usage Restrictions

The Software Services should not be used for any purpose other than stated in this specification sheet. The Software Services and any data generated or processed thereby must not be used or relied upon for applications or activities where the use or failure of the Software Services could lead to death, personal injury, or environmental damage.

It is your responsibility to obtain approval from your customer(s) for your remote access to their site before submitting any access request to Signify.

Data

If we process personal data, we will do so in accordance with our [Data Processing Agreement & the applicable data processing schedule\(s\)](#) or [Privacy Notice](#), as applicable to our role in that processing.

For data other than personal data processed by Signify via the Software Services and retained by Signify, if any, a copy of such data or deletion of such data, will be provided or performed, respectively, at request but subject to Signify's discretion. Signify will generally retain such data at least 30 days after the end of the subscription to the applicable Software Service and thereafter subject to Signify's discretion.

Applicable Terms and Conditions

The access and use of the Software Services are subject to the most recent version of our [Terms of Software Services](#).

Signify and its subcontractors have remote access to the Software Services (and thereby may potentially access or process customer data, including personal data) for the purpose of providing support and maintenance to and monitoring and managing the proper functioning of the Software Services. Such access is granted in accordance with the "Segregation of duties and least privilege access principle" as referred to in the [Professional Systems and Services](#) statement.

Software End-of-Life Policy

This Software Services are subject to Signify's [End-of-Life policy](#).

Open Source Software

An overview of included open source software is available in the 'Open Source Packages' section of the Dynalite Cloud Portal.

Availability

Signify's Availability of Software Services Policy as published in [Policies & Announcements](#) applies to the Dynalite Cloud Platform. For the application of that policy the following applies: The Dynalite Cloud application is designed for an Availability Percentage of 99%.

'Available' means that Dynalite Cloud Connect can be used to complete the following actions:

- Access the Dynalite Cloud Portal using a supported browser.
- Access uploaded project files and connected sites using System Builder.
- Authenticate with the application using an Interact Account.

Update / Upgrade

Signify may update and/or upgrade the Software Services from time to time, at its discretion. For any such update or upgrade, the main changes are indicated in the release notes. Changes may not be reflected in an update of this document.

Disclaimer: This Software Services Specification represents the current specification of the Software Services as of the date of publication of this document but is provided "as is" without warranty of any kind, whether express or implied. This information is subject to change without notice. Customers are responsible for making their own independent assessment of the Software Services and the use thereof. Any commitments or liabilities in respect hereof are exclusively defined in the agreements between Signify and its customers.